

Terms of Service

Effective Date: July 8, 2025

Linkova Inc.

support@linkova.ai

1. Acceptance of Terms

By accessing or using Linkova Inc.'s services, software, website, or any other products or offerings ("Services"), you agree to be bound by these Terms of Service ("Terms"). If you do not agree to these Terms, please do not access or use our Services.

2. Overview of Services

Linkova Inc. ("Linkova," "we," "our," or "us") provides ultra-realistic voice AI solutions through both consulting/agency-based services and software-as-a-service (SaaS) self-service tools. We use third-party platforms and applications to facilitate delivery of parts of these Services.

We serve businesses seeking voice automation, conversational agents, and calendar-linked voice scheduling workflows. In some cases, we may request customers to contact their telecom provider during onboarding to ensure proper voice AI deployment and functionality.

3. Account Registration and Information

You may be required to provide certain information when accessing our Services. You agree that any information you provide is accurate, current, and complete, and you agree to update such information to maintain its accuracy.

We reserve the right to refuse service, terminate accounts, or limit access to the Services at our sole discretion.

4. Cancellation and Termination

a. Consulting / Agency Services

Clients using our consulting or agency-delivered voice AI solutions may cancel service at any time by submitting a written request:

- Accepted formats: signed PDF or hand-written letter
- Must be emailed to: **support@linkova.ai**

If the client is under an active contract or agreement specifying a fixed term or end date, Linkova reserves the right to deny early termination. We will review such requests in good faith and aim to be as lenient and reasonable as possible.

b. SaaS / Self-Serve Platform

Users of our SaaS platform who are building and deploying voice AI workflows themselves may cancel their subscription at any time through the account settings or support email. There are no minimum terms unless specified in writing.

5. Billing & Payment

All payments are processed securely through Stripe. You authorize Linkova Inc. to charge your designated payment method for all fees associated with your selected plan or service.

You are responsible for any applicable taxes and agree to maintain a valid payment method on file. Late payments may result in suspension or termination of your account.

6. Use of Third-Party Services

To power our solutions, Linkova may integrate with or rely upon third-party providers, including but not limited to voice processing platforms, dashboard interfaces, calendar connectors, or infrastructure tools.

You acknowledge and agree that your use of certain features may be subject to the privacy policies and terms of those third-party providers. We make commercially reasonable efforts to work only with secure, compliant platforms.

7. Intellectual Property

All content, software, code, designs, trademarks, and service marks are the exclusive property of Linkova Inc. or its licensors. You may not copy, reproduce, modify, distribute, or create derivative works of any materials from our Services without prior written permission.

8. Limitation of Liability

To the fullest extent permitted by applicable law, Linkova Inc. shall not be liable for any indirect, incidental, special, or consequential damages arising from or related to your use of the Services. In no event shall our total liability exceed the amount paid by you for the Services in the twelve (12) months preceding the claim.

9. Governing Law

These Terms shall be governed and interpreted in accordance with the laws of the State of Delaware, without regard to its conflict of law principles. Any disputes shall be resolved in the courts located in Delaware.

10. Modifications to Terms

We may update these Terms from time to time. When we do, we will revise the "Effective Date" above. Continued use of our Services after such changes constitutes acceptance of the new Terms.

11. Contact Us

If you have any questions about these Terms, please contact:

Linkova Inc.

support@linkova.ai